

Product Care & Warranty

CERAMIC BUTLER SINK CARE

A soft, damp, soapy cloth is all that's usually required to clean your Ceramic Sink.

Metallic abrasions from pots, woks and cutlery and stains from fruit juices and tea can generally be wiped off using a scouring liquid and soft cloth. Problem spots can be treated with Methylated spirits and rinsed using warm soapy water and a soft cloth.

Warm vinegar can treat lime scale. Soak the area for 20 minutes, rinse well with warm water and finish off with warm soapy water and a soft cloth. More than one application may be required

Avoid using cleaners containing solvents like formic acid or citric acid. Never spray oven cleaner or use a drain cleaner directly onto the surface of the sink.

CRACKING AND CRAZING

While fireclay is a very tough material, it's still more prone to cracking than other sink materials like granite composite.

A very small number of users report issues with "crazing," which is when the enamel develops hairline cracks. Crazing is usually just a cosmetic issue but is not repairable.

Common causes of of crazing include uneven installation, over tightening the plumbing fittings or thermal shock which is more common in colder climates. Avoid pouring boiling water directly into the sink and never place a pot directly from the stove into the sink.

If your Mercer Ceramic Sink develops crazing, a replacement sink will be provided but Acero will not cover the cost of installing the replacement sink.

WARRANTY

Acero offer a limited warranty on all of our products. For information on product care and warranties visit our website www.acero.co.nz/product-care

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